



## Biography

**Rosemary Turner**  
**Vice President & Chief Operating Officer**  
**Metro Philadelphia District**  
**UPS**



Rosemary Turner serves as Vice President and Chief Operating Officer of the Metro Philadelphia District for UPS. She is responsible for a territory that encompasses all of Southeastern Pennsylvania as well as Southern New Jersey, and includes UPS's second largest air hub in the country. The Metro Philadelphia District serves an average of 160,000 customers daily, employs more than 9,000 people and has revenues in excess of \$755 million.

Previously, Ms. Turner served as Vice President of the Southern California District for UPS, and was responsible for district-wide operations that extended from the City of Long Beach south to the border of Mexico. Prior to that, she oversaw the tri-state of Nebraska and North and South Dakota as Vice President and COO.

Ms. Turner has an extensive background in the UPS operations. She is an expert in championing teamwork concepts and empowering people. Her responsibilities have included educating senior management on internal communications, acting as the "high" level sponsor for the UPS district level teams and the communication of all benchmarked achievements. Ms. Turner has a diverse background in transportation, logistics, criminal investigations and in organizational transformation toward process improvement. She has been employed with UPS since she began her professional career thirty years ago.

Ms. Turner earned her bachelor's degree in Accounting at Loyola Marymount University in Los Angeles and her Certification in Total Quality Management at Consumes River College in Sacramento. She has extensive experience in presenting before top corporate executives, major customers and community organizations.

She currently sits on the executive boards for the Greater Philadelphia Chamber of Commerce, United Way of Southeastern Pennsylvania, Urban League of Philadelphia and the Mayors Private Sector Task Force. In addition, she is a board member for Select Greater Philadelphia CEO Council. She is also a member of the Board of Trustees for Loyola Marymount University.

She also is a member of the Strategic Planning committee responsible for UPS's participation in the Black Executive Exchange Program (BEEP) sponsored by the National Urban League. Ms. Turner is an active volunteer in the American Diabetes Association, and the March of Dimes. She strives to give back by mentoring upcoming young professionals.

Ms. Turner and her spouse, Robert, reside in the Greater Philadelphia area.